

Local HealthWatch is coming have your say



Putting people first

Your chance to have your say - tell us your views by 30 April 2012

Local HealthWatch will be a consumer champion for the people who use health and social care services in Kirklees. It is being introduced as part of the changes going through Parliament with the Health & Social Care Bill. It will give people a voice to help improve the design of services as well as help them make choices about the services they need.

The details of how your Local HealthWatch will work have yet to be decided - and you have an

important part to play in the current consultation period. This is a short survey to find out the ways you might want to get information on health and social care services in the future and how you can have your say on these important services. It should only take 5 minutes and there's a chance for you to enter a prize draw for £50 of gift vouchers. Please return the survey in the **FREEPOST** envelope provided by **30 April 2012**

Your Response

Information and advice

1 How would you like Local HealthWatch to provide information and advice on local services? (Please tick all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Online | <input type="checkbox"/> Email |
| <input type="checkbox"/> By telephone | <input type="checkbox"/> Newspaper or local press |
| <input type="checkbox"/> Face to face at a given location | |

Please say where:

- By leaflets available at appropriate locations

Please say where:

- Through existing advice and information services

Please state which:

Having a say

2 Which areas of health and social care are you most interested in

Please write in

3 Do you feel you are currently able to have your say on local health and social care services?

- | | |
|--|--|
| <input type="checkbox"/> Yes Please state how. (Please tick all that apply) | |
| <input type="checkbox"/> Local Involvement Network (LINK) | <input type="checkbox"/> NHS PALS (Patient Advice & Liaison Service) |
| <input type="checkbox"/> Support network (a group or organisation that provides you with emotional or practical help, e.g. a carers network) | <input type="checkbox"/> NHS expert patient programme |
| <input type="checkbox"/> Other | |

Please write in:

- | | |
|---|---|
| <input type="checkbox"/> No Please state why. (Please tick all that apply) | |
| <input type="checkbox"/> Don't know who to contact | <input type="checkbox"/> Don't think anyone will listen and feed back |
| <input type="checkbox"/> Want to do it anonymously, but don't know how to | |
| <input type="checkbox"/> Other | |

Please write in:

4 How would you like Local HealthWatch to collect your views and experiences? (Please tick all that apply)

- | | |
|---|--------------------------------|
| <input type="checkbox"/> Online | <input type="checkbox"/> Email |
| <input type="checkbox"/> By telephone | |
| <input type="checkbox"/> Face to face at a given location | |

Please say where:

- By surveys available at appropriate locations

Please say where:

- Through existing advice and information services

Please state which:

Making a difference

- 5** How would you like your Local HealthWatch to keep you informed about what difference your views made? (Please tick all that apply)

- Online Email
 By telephone
 Face to face at a given location

Please say where:

- By leaflets available at appropriate locations

Please say where:

- Through existing advice and information services

Please state which:

A bit about you

This section asks you to provide some information about you or the group / organisation you represent.

As with all the questions, this will be kept completely confidential. It will help us analyse the survey findings to see if there are any differences in views between different groups of residents or organisations, and will not be used to identify you as an individual. However, if you do not wish to answer a particular question then please leave it blank and go on to the next one.

- 5** What is your postcode?

- 6** Are you completing this survey as an individual or on behalf of an organisation?

- Individual Independent sector provider
 Third sector / voluntary and community sector Statutory organisation
- Which organisation?**
- Council service Councillor
 PCT Clinical Commissioning Group
 NHS 'family'

/continues on back page

7 For individual respondents

Are you male or female?

Male

Female

How old are you?

Under 18

18-34

35-54

55-64

65 and over

8 Do you consider yourself to be a disabled person?

Yes

No

9 Are you responsible for caring for an adult relative / partner, disabled child or friend / neighbour?

Yes

No

10 What is your ethnic group?

Asian or Asian British

Black or Black British

Mixed

White

Other ethnic group

Prize draw or ongoing involvement

To take part in a prize draw, to win £50 of Town Halls gift vouchers, please leave your name and contact details.

In addition, Kirklees Council and partners are committed to the ongoing involvement of local residents in the changes taking place around health and social care services. If you'd like to get more involved, then please let us know by ticking one or more of the boxes below and completing your contact details so we can get back to you.

Please send me more information about the development of Local HealthWatch in Kirklees:

I would be interested in joining a mailing list for future updates and opportunities to share my views on local health and social care services:

Your name:

Your phone number:

Your email address:

You can also check our website to find out more about what's happened as a result of people getting involved in the consultation on Local HealthWatch: www.kirklees.gov.uk/healthwatch

Thank you very much for taking part in this survey

Please return your questionnaire in the **FREEPOST** envelope provided by **30 April 2012**