

Name of service/organisation:

Gateway to Care – Single Point of Access

Description: Gateway to Care sits within Kirklees Council's Wellbeing and Integration Directorate but has strong links with Kirklees NHS providing partnership access. The main function is to provide information, advice and support services to Kirklees residents requiring help with issues relating to social care and health acting as a single point of access.

The telephone service operates 24 hours a day throughout the year.

Gateway to Care provides a free and confidential service to a wide range of services including:

- Advice and referral relating to assistive technology and equipment to support daily living
- Advice/referral/support accessing non-traditional social care support for example; Luncheon clubs, volunteering, adult education, self-help group, sports and wellbeing activities
- Safeguarding alerts
- Access to health services
- Support with self-care relating to long term conditions
- Access to traditional social care services
- Access to carers support and assessment service
- Carers emergency support
- Transport services e.g. Access Bus, Cameo, Car Companions, British Red Cross, Hospital Transport
- Referral to Sensory Team for hearing, sight problems for e.g. Loop system, flashing door bell
- Referral to Health Trainers
- Access to home adaptations
- Shopmobility

To find out if we can help you can contact us in a number of ways:

Phone: General Helpline: 01484 414933 (24hr 365 days per year)
Text "Gateway" and your question to +447781482931

Email: Use the Gateway to Care enquiry form on our website
<http://www.kirklees.gov.uk/community/careSupport/index.aspx> or
send an email to:
gatewaytocare@kirklees.gov.uk



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HELP FOR PARENTS AND CARERS

PCAN Pages

Really useful information for parents of children with additional needs in Kirklees

Website www.pcankirklees.org Call 07754 102336 Email info@pcankirklees.org

Address:

You can visit in person:

Dewsbury:

Customer Service Centre
The Walsh Building
Town Hall Way
Dewsbury
WF12 8EE

Huddersfield:

Customer Service Centre
Civic Centre 3
Market Street
Huddersfield
HD1 2YZ



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